



## CHELSEFIELD FARM Shop and Holiday Park

### Touring & Camping Terms & Conditions

#### Reservations

Your pitch will be available from noon on the booked day of arrival and must be vacated by 10.30am on the day of departure. We reserve the right to re-let pitches if not claimed by 6pm unless prior arrangements have been made with us.

#### Bookings

We require a £50 deposit per week to secure your booking. Deposits paid are non-refundable. Provisional bookings made by telephone will be cancelled after 7 days if not confirmed in writing with a deposit. We accept no responsibility for mistakes made when booking and paying a deposit over the telephone so please make sure you check your confirmation carefully once received.

#### Bookings during the COVID19 pandemic

Should your booked holiday be unable to commence due to reasons surrounding the COVID19 pandemic, any payment you have made is non-refundable unless the park is closed by the Government, or Government restrictions prevent you from travelling. You are welcome to hold the monies on your account to be used against a future booking to be taken before the 31st December 2022.

#### Confirmation

Your booking will be confirmed in writing once a deposit has been received. This could be in the form of an email if an email address is specified. Email addresses might also be used by ourselves for marketing purposes but WILL NOT be passed onto third parties.

#### Number in Party

We allow a maximum of 6 people per pitch. If maximum occupancy is exceeded, then two pitches must be booked. No all male, all female, mixed groups or large parties are permitted. Families and Couples only.

#### Tent Size

We do not allow tents over 8m x 8m on one pitch. Tents exceeding this size will require two pitches.

#### Balance

All balances are payable 30 days in advance. We strongly advise you take out your own holiday insurance in case of cancellation for reasons not covered by our policy. No refund will be given against reduction of dates booked or early departure.

#### Weather

We regret the weather conditions are beyond our control and cannot refund any monies if you cancel your booking or reduce your stay due to the weather.

#### Cancellation

We appreciate sometimes your situation changes which may result in the need to amend or cancel your holiday. We will always try our best to accommodate your requirements subject to cost and availability. All cancellations must be put into writing. Should you need to cancel your holiday more than 30 days before you're due to arrive, the deposit paid will be lost. If you cancel less than 30 days before you're due to arrive, the balance paid will be lost unless you have taken out a cancellation policy and the reason for cancellation is covered. We also strongly advise that you take out your own holiday insurance.

Please note: Electric car charging will incur a cost of £10.00 per charge.

[www.chelsfieldfarm.co.uk](http://www.chelsfieldfarm.co.uk)

Telephone: 01566 785828    Mobile: 07902 679362 / 07702 205293    Email: [info@chelsfieldfarm.co.uk](mailto:info@chelsfieldfarm.co.uk)  
Chelsfield Farm, Boyton, Launceston, Cornwall PL15 8NU